

SCRA Rights,  
Inclusion and  
Corporate Parenting  
Strategy 2021 - 2023



# Welcome to our strategy



A very warm welcome to our Rights, Inclusion and Corporate Parenting Strategy 2021 – 2023 for children and young people.

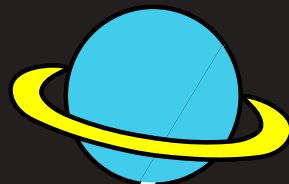
This strategy has been developed around SCRA's three aims; Care, Connect and Protect.

It sets out what we will do over the next three years around rights, inclusion and corporate parenting. If you want more information, a more detailed strategy is also available.

We would love to get your feedback. Does the strategy meet your needs? Is there anything missing? What do you think we need to work on?

You can contact us via [communications@scra.gov.uk](mailto:communications@scra.gov.uk) or by any of our social media channels.

Neil Hunter  
Principal Reporter/Chief Executive



SCOTTISH  
**CHILDREN'S REPORTER**  
ADMINISTRATION

# The aims of our strategy



## Care:

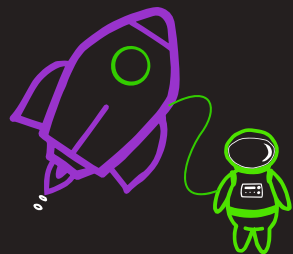
Delivering a service that feels right for each child, young person and family that experiences it.

## Connect:

Working together to receive the right referrals, for the right children and young people at the right time.

## Protect:

Making high quality and timely decisions on referrals, using the right information that's relevant, clear & secure.

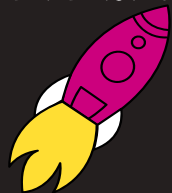


# Rights

Children's rights underpin everything we do. Your rights are at the heart of every decision we make and every Children's Hearing we arrange. Over the next three years, we will work with you to make sure your voices are heard. We will also increase and improve your participation in the decision-making that affects your lives.

## Some of our actions include:

- We will train SCRA staff in rights.
- We will work with SCRA staff and partners to look at what else we need to do to become a better rights respecting organisation.
- We will work with partners to ensure that children and families have information in Children's Hearings to help them understand their rights.
- We will be led by children and those who have lived care experience when we think about new approaches.



# Inclusion

We want SCRA to be an equal, diverse and inclusive organisation. We want to make sure that everyone is treated with dignity and respect. By being a more inclusive organisation, we will provide a better service to you and your families. As part of our inclusion and diversity work, we have adopted care experience as the 10th protected characteristic.

## Some of our actions include:

- We will review how we measure impact on Equality and Human Rights
- We will listen to the experience of children and families who participated in virtual/hybrid Hearings to identify creative solutions to make Hearings more accessible and personal.
- We will introduce the Hidden Disabilities Sunflower Scheme to better support children and families with hidden disabilities who are involved in the Children's Hearings System.



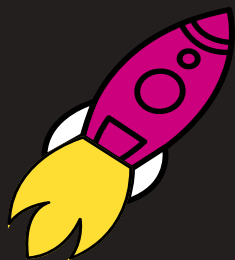
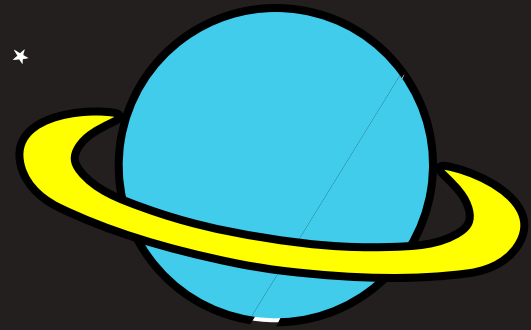
# Corporate Parenting



SCRA is a proud corporate parent. We will be working closely with The Promise Scotland team to Keep The Promise and make sure the findings of the Independent Care Review are followed through. We will also continue to work with Our Hearings, Our Voice to deliver the 40 Calls to Action.

Some of our actions include:

- We will train all SCRA staff in trauma and its impact.
- We will work with The Promise Scotland Team to deliver the recommendations of the Independent Care Review.
- We will work with Our Hearings, Our Voice on the 40 Calls to Action and these will help us Keep The Promise.
- We will continue to work with partners to make the experience of coming to a Hearing the best that it can be and The Promise has given us lots of ways of doing that.
- We will co-produce easy to read information about rights in the Hearings System.



#KeepThePromise

Scottish Children's Reporter Administration  
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